



# WELCOME TO LINZ

## PLAYERS GUIDE

# Relevant Phone Numbers

## **TOURNAMENT DIRECTOR**

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## **PLAYERS SERVICE**

Alex Grau  
+49 174 9406200

## **TRANSPORTATION SERVICE**

Alex Grabowsky  
+49 172 6734505

## **WTA SUPERVISOR**

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## **HEAD OF MEDICAL SERVICES**

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## **TOURNAMENT OFFICE**

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+43 664 88108373

## **PRACTICE BOOKINGS**

**TEXT US VIA WHATSAPP**  
+43 664 2758683

## **HOTEL RESERVATION**

Björn Kroll  
+49 171 1449309

## **SOCIAL MEDIA OFFICE**

Antonia Strieben  
+49 157 381130628  
Valentin Schennach  
+43 664 3964422

## **PRESS OFFICE**

Inga Radel  
+49 176 10366532

# OFFICIAL HOTEL

Courtyard Marriott

Address: Europaplatz 2  
4020 Linz  
Austria

## ROOM RATES – PAYMENT

All players will receive a complimentary Single or Double Room according to the per diem WTA rules.

Breakfast is included.

Your contact person regarding hotel reservation is

Björn Kroll

Phone: +49 171 1449309

Email: [hotel@matchmaker.at](mailto:hotel@matchmaker.at)

## PARKING

There is a possibility that you can park your car in the garage of the hotel.

# TRANSPORTATION

## Contact:

Alex Grabowsky

Phone: +49 172 6734505

Email: [transport@matchmaker.at](mailto:transport@matchmaker.at)

There is an information point on site, located at the Players Entrance.

Pick-ups/Drop-offs are provided from Linz Airport (LNZ) and Linz Railway Station (Hbf) ONLY.

Transportation for practice off-site MUST be booked in advance. The practice court on site is next to the official hotel (same area as match courts).

Transportation starting date: Friday, 3rd February



# PLAYERS SERVICES

## PLAYERS DESK

Our office will take care of the following:

- Practice Bookings
- Balls (Dunlop Fort All Court)
- Water
- Towels
- Lunch / dinner voucher
- General information

Players Services: +49 174 9406200

Practice Bookings: +43 664 2758683

E-Mail: [players@matchmaker.at](mailto:players@matchmaker.at)

There are two service points, one at the official Hotel and one on site in the Players Center.

## **CREDENTIALS**

Location: Official Hotel Courtyard Marriott  
Hotel entrance – Players Service Desk

Each player receives 2 guest passes

Exception: Players with children + 1 caregiver / Players under 18 years + 1 Parent

Please note: Credentials must be worn at any time in order to avoid any access / security problems.

In case you need additional tickets for guests to watch your matches, contact Players Service:

Alex Grau

+49 174 9406200

[TEXT US VIA WHATSAPP](#)

## LOCKER ROOMS & WARM-UP AREA

Location: Players Center on site

Opens every day with the start of training and ends after the last match.

## GYM

On Site: Warm Up Area – Opens daily with the start of training

Hotel's Gym:        From Monday to Friday 06 am – 10 pm  
                              From Friday to Sunday 06 am – 08 pm

## MEDICAL SERVICES

On Site: Players Center

Physician + Massage

Bookings are required for hotel treatments for PHCP and MT.

Use booking link / QR code as provided via email and posted on site

## OFFICIAL STRINGING SERVICE

Location: On site

Opens every day one hour before the first match and ends 30 mins after the last match.

The stringing fee is 25€ per racket – will be deducted directly from your prize money, without exception.

## **LAUNDRY SERVICE**

Drop off location:

Monday – Friday: Hotel reception

Saturday: Players Desk “Hotel” or Players Desk “on site”

Drop off till 9am – pick up at 6pm

Drop off later than 9am – pick up the next day

Costs: 15€/bag – From Monday to Friday please pay at the reception of the hotel.

On Saturday please pay at the Players Desk. At the Players Desk only cash payment is possible.

## **PRIZE MONEY**

Processing is contactless.

Your contact person regarding Prize Money is

Björn Kroll: [hotel@matchmaker.at](mailto:hotel@matchmaker.at)  
+49 171 1449309

## **GREEN – EVENT**

This year we put a very big emphasis on “sustainability” and as a tournament we would like to be a role model for all other tournaments in the tennis world.

Especially the topic "garbage" is an important point. We would like to ask all players and officials to separate the garbage. For this purpose we have placed several trash cans in the players area.

We would be happy if we all set an example.



# PLAYERS LOUNGE & RESTAURANT

## BREAKFAST

Provided by the tournament.

Location: Official Hotel Courtyard Marriott ground floor

Opening times:

6.30am – 9.30am (Monday – Friday)

7.00am – 11.00am (Saturday - Sunday)

## LUNCH

Provided by the tournament.

Complimentary for Players + 1 PST

Additional Lunch Vouchers can be purchased at the Players Desk on site for 25€. Please pay directly at the Players Desk.  
Only cash payment possible.

Location: Players Restaurant on site

Pick up your “Players Lunch” voucher at the Players Desk on site

Opening times:

5th – 12th February: 11.30am – 3.00pm

## **DINNER**

Provided by the tournament for Players, who are scheduled for late matches

Location: Players Restaurant on site

Pick up your “Players Dinner” vouchers at the Players Desk on site. Additional Dinner Vouchers can be purchased at the Players Desk on site for 25€.

Opening times:

5th – 12th February: 6.00pm – 9.00pm

## **IN ADDITION**

You can use the restaurant facilities in the hotel or dining outside.

You can find other restaurants on the next page.

Drinks and Snacks throughout the day will be provided in the Players Lounge on site.

# DINING IN LINZ

## Italian Restaurant

### Il Caminetto

Address: Hessenplatz 19, 4020 Linz

Phone: +43 732 772579

Opening time: Tuesday - Saturday

### Casa Italiana

Address: Johann-Konrad-Vogelstrasse 7-9, 4020 Linz

Phone: +43 732 779922

Opening time: Tuesday - Saturday

## International/Asian Restaurant

### Mongole BBQ Lentia City

Address: Hauptstraße 54, 4040 Linz

Phone: +43 732710888

Opening time: Monday - Saturday

### Herberstein

Address: Altstadt 10, 4020 Linz

Phone: +43 732-786161

Opening time: Monday - Saturday

## National Restaurant

### Steakhouse Linz

Address: Untere Donaulände 12, 4020 Linz

Phone: +43 732 770566

Opening time: Monday - Saturday

### Stadtliebe

Address: Landstraße 31, 4020 Linz

Phone: +43 732770605

Opening time: Monday - Saturday

# SIGHTSEEING & ACTIVITIES

## CLASSIC TOURIST SPOTS

- ARS Electronica Center Linz
- Experience World Pöstlingberg
- Lentos Art museum
- City Center of Linz
- Escape rooms Linz

## PÖSTLINGBERG

- Mountain of Linz
- Get a great view of the city of Linz
- Zoo from Linz
- Viewing Platform

## ARS Electronica Center

- Unique world of images
- Light shows
- Impressive architecture

For details please contact the Players Desk.

By the way:

Sustainability is very important to us. Since this year we also offer tickets for public transport - should you plan a trip to the city.

You can get the tickets at the Players Desk. #VISITINGLINZ

# FAIR PLAY RULES

## UPPER AUSTRIA LADIES LINZ 2023

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- 1.** The recognition and observance of the rules of competition
- 2.** Respectful interaction between players
- 3.** Respect the opponent
- 4.** Respect the officials
- 5.** Respectful behavior with the fans and tournament staff
- 6.** Respectful behavior with coaches, sports officials, etc.
- 7.** Respectful behavior between sports officials and players
- 8.** Remember that winning is not everything
- 9.** Keeping attitude in victory and defeat